

Statement, Policy & Safety Precautions RE: Coronavirus (COVID-19)

16 March 2020

To all Chemline Customers,

With the Coronavirus in the news daily, we would like to provide some details regarding our preparedness in the event of supply interruptions.

- Our products are manufactured in the following countries:
 - Canada
 - United States
 - Europe
 - Japan
- We have increased the inventory levels of our products to minimize disruption in the event of a shortage.
- Our employees are cross trained in a variety of tasks and skill sets, allowing us to react quickly and seamlessly in the event of employee absence. In addition, we are ISO-9001 registered and as such have documented all our key processes and procedures.
- We have temporarily suspended all international travel for our employees.
- Our staff are practicing social distancing as requested by health officials. Many of our staff have the ability to work remotely and you should not see any disruption in our service to you.

While the situation is still very dynamic and largely unknown, we feel the steps described above will go a long way to preventing supply interruptions to our customers. We will do our best to contact you promptly if we become aware of a potential disruption in supply. Providing outstanding service to our customers has always been a core principal at Chemline.

Please feel free to contact our sales team with any questions or concerns.

Sincerely,

Richard Ruddock
President

